Mercy Medical Angels 2018

Removing the barrier to medical care with transportation on the ground and in the air
Dear Friends,

As we enter 2019, we are grateful to have a well-functioning staff who set records last year for trips fulfilled, income growth and expense reduction. Last year we consolidated 22 partner charities into programs of Mercy Medical Angels to realize economies of scale and efficiency generating savings of $61,534.00. To retain the independent mission direction of the partner organizations we created Advisory Boards comprised of the former Board Members. We will continue to adapt a rigorous process of assessing the effectiveness of our programs and consider the impact on the patients and communities they serve. We continued the adoption of technology and are now "paperless"! Not only does this reduce labor, printing and supply costs, it enhances security and HIPAA compliance.

We fulfilled a record number of trips on the ground with gas cards, bus and train tickets and in the air with trips flown by volunteer pilots and the commercial airlines – 16,777 charitable trips to clinical care, a 58% increase over the previous year! We held our 1st Annual Salute Our Heroes Gala, which raised $107,000.00. The event would not have been possible without the hard work of General and Mrs. Rodriguez - thank you. And for the third year in a row Kelly Murphy, the Culpeper Knights of Columbus and Michael Buckley raised more than $18,000 for Angel Flight Mid-Atlantic with the 3rd Annual J.J. Quinn Memorial Golf Tournament. And a huge “thank you” to all of the volunteers, Board Members, sponsors and supporters who answered the call to put us in the best financial position in years – we are grateful to all.

Last year is in the books, but the challenges we face continue – increased demand for our services, increased costs of operation and the continuing challenge to develop in-kind resources. With the team and resources we have in place, we look forward to continuing the growth of the organization, measured by the patients we serve.

Sincerely,
Robb Alpaugh
President and CEO

President and CEO, Robb Alpaugh, flew Richard - the world's first full face transplant recipient
"Fynn was diagnosed when he was born with neurological bilateral clubfeet. By the time he was six months old he had two surgeries, over 20 different casts, and had taken more than 50 flights to receive proper treatment with the best Clubfoot Doctor in the country. Fynn began to relapse throughout 2017. It became difficult for Fynn to walk as his feet continued to turn in and up, causing him to have to balance on the sides of his feet. In 2018, Fynn received two additional surgeries and six long weeks of casting which was all completed in St. Louis Children's Hospital.

When we decided to reach out to different charities, we found Mercy Medical Angels. Since the initial phone call, I knew we were in good hands. They have worked diligently to help us travel back and forth from St. Louis for casting, surgeries and doctor visits. We are forever thankful because we know we could have never done it without the assistance of Mercy Medical Angels. Fynn now has the opportunity to attend pre-kindergarten, and is able to keep up with his classmates. He can now walk and run without suffering from pain and discomfort. Fynn has had a very long journey and we are so grateful for this wonderful outcome."

By: Tenea, Fynn's mother
Serenity was diagnosed with Stage IV breast cancer. The oncologist told her she had three months left to live, but Serenity didn’t accept this grim statement for a final answer. MD Anderson Cancer Center in Houston offered the best chance at treating her breast cancer. However, the renowned hospital is 1,500 miles away from Serenity’s home. Mercy Medical Angels secured round-trip airline tickets for her. She says, “Mercy Medical Angels helped keep me alive by flying me to Houston for my treatments and scans.” The flights from Mercy Medical Angels helped Serenity fight breast cancer. Most importantly, they managed to give her hope – and to a cancer patient like Serenity, hope is the best gift of all.
Kenneth served in the Army during Operation Desert Shield and was honorably discharged in 1991. He made it home safely, but his experiences in war caused him to develop depression and PTS. That’s when Angel Wings for Veterans, a program of Mercy Medical Angels, came in. They flew Kenneth to Texas so he could receive a service dog.

His service dog, Paisley, helps him to cope with the symptoms of depression and PTS. When Kenneth talks about how Angel Wings for Veterans helped him, his voice fills with relief. Helping him obtain a service dog “changed my life completely. With Paisley, I’m able to go to work and be around other people.” In Kenneth’s words: “Angel Wings for Veterans is changing the lives of those who serve.”
Removing barriers for those in greatest need

Did the transportation assistance increase your quality of life?

91% of patients said YES

Did the transportation assistance help you have financial stability?

95% of patients said YES

Did the transportation provided help your ability to maintain physical and mental wellness?

92% of patients said YES

Was the transportation provided the only way you would be able to receive treatment?

80% of patients said YES

MercyMedical.org/Donate
REMOVING BARRIERS TO MEDICAL CARE WITH TRANSPORTATION ON THE GROUND AND IN THE AIR...

SERVICES

2018 NATIONAL & INTERNATIONAL TRIPS

16,777

MERCY MEDICAL ANGELS IS THE NATION'S LEADING PROVIDER OF FREE TRANSPORTATION TO AND FROM MEDICAL CARE FOR INDIVIDUALS IN NEED AND THEIR FAMILIES.

WORLD-WIDE TRANSPORTATION

16,060 National trips to
717 International trips from

ACROSS 5 GEOGRAPHIC AREAS

MD Anderson Cancer Treatment Centers of America
John Hopkins Cleveland Clinic
g Sloan Kettering
and more

Caribbean
Central America
South America
Africa
Asia

TRANSPORTATION FOR THOSE IN NEED

7,969 CHILDREN

4,873 VETERANS

11,414 CANCER PATIENTS

PROMOTING COLLABORATION & WORKING WITH PARTNERS

9,060 Trips referred by:

PHYSICIANS, HOSPITALS, SOCIAL WORKERS AND AFFILIATE AGENCIES

& Coordinating transportation for:

18 AFFILIATE VETERAN SERVICE ORGANIZATIONS

WHICH PROVIDE PTS/TBI TREATMENT, PEER SUPPORT, CANINE TRAINING/ACQUISITION/ThERAPY, ADAPTIVE SPORTS AND MILITARY FAMILY COUNSELING.

NATIONAL TRANSPORTATION PROVIDER FOR AMERICAN CANCER SOCIETY

OUT PUTS

TRIPS

MILES TRAVELED

PUBLIC BENEFIT

COMMERCIAL AIRLINE

3,700

2,152,132

$1,772,300

VOLUNTEER PILOT

1,121

140,984

$1,846,287

GROUND

11,956

80,989

$ 836,920

TOTAL 16,777 2,374,105 $4,455,507

IMPACT

INCREASE (OVER PRIOR YEAR)

6,407 MORE CHILDREN SERVED

2,758 MORE VETERANS SERVED

8,160 MORE TRIPS FOR CANCER TREATMENT

725 MORE TRIPS FOR PTS/TBI TREATMENT

PUBLIC BENEFIT

$ 4.5 MILLION

FINANCIAL ACTIVITIES

92% OF ALL DONATIONS GO TO PROGRAM SERVICES

PUBLIC BENEFIT

92%
OUR TEAM

Robb Alpaugh
President and CEO
Stephanie Bollmann
Director of Operations
Keith Stava
Director of Development
Mary Jane Sablan
Transportation Coordinator
Sundae Oxley
Transportation Coordinator
April Bre Hemmendinger
Transportation Coordinator
Gretchen Devine
Transportation Coordinator
Joanie Corkrum
Director of Administration (Emeritus)

Lynne Medley-Long
Director of Administration
Felycia Jordan
Accounting Specialist
Deborah Grulke
Assistant Development Director
Stephanie Singer
Communication Specialist

OUR BOARD

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Col Norman E. Johnson, USAF (Ret.)
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Col Rand Brandt, USAF (Ret.)
John Jackson
CAPT Thomas McPherson, USN (Ret.)
Louis J. Sabatini

OUR VOLLUNTEERS

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Robert (49) and Michael (3) Mercy Medical Angels provided commercial airline assistance to receive life-saving cancer treatment. Thanks to donors like you, Mercy Medical Angels was there to help!